

The mission of ENMU-Roswell's Special Services Program is to educate, train, and empower students with disabilities to obtain entry-level, competitive jobs and to live independently.

### **OFFICE SKILLS**

### **PROGRAM LEARNING OUTCOMES:**

- 1. Develop keyboarding and proofreading skills.
- 2. Produce business documents, forms, and other pertinent written communication.
- 3. Apply customer service skills to include greeting and directing customers, proper telephone etiquette, and message taking.
- 4. Use and maintain different filling systems to include alphabetizing and indexing.
- 5. Employ good email practices by creating, sending, and forwarding email messages and maintaining email folders.
- 6. Demonstrate skills and behaviors needed to live independently, problem-solve, live a healthy lifestyle, and obtain and retain employment.

### **EXPERIENCES**:

- Live on campus in dorms
- Utilize public transportation
- Join in ENMU Roswell campus life (clubs, meetings, guest speakers, etc.)

#### **GRADUATES**:

- Eleven month program (August July)
- 50 credit hour program
- Prepare students for competitive employment and independent living
- Receive Certificate of Occupational Training
- Receive completed checklist of technical skills related to Office Skills

For more information: ENMU – Roswell Special Services PO Box 6000 Roswell, NM 88202 Phone: 575-624-7286 Fax: 575-624-7350

# SPECIAL Services Program

## **OFFICE SKILLS**

One of five certificate of occupational training programs for college – aged students with disabilities.

## HANDS ON Instruction

16-20 hours per week of classroom lectures, labs, and local business site experiences.

### **CORE CLASSES**

- Adaptive
  Physical
  Education
- Conflict
  Management
- Independent
  Living
  Independent
  Living Lab
- > Job Skills
- Life Skills
- > CPR/First Aid